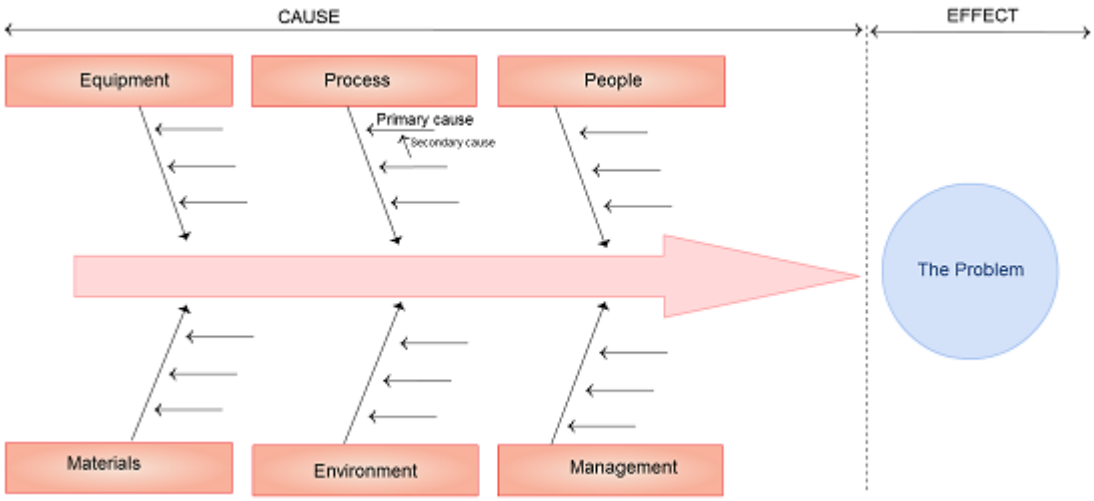

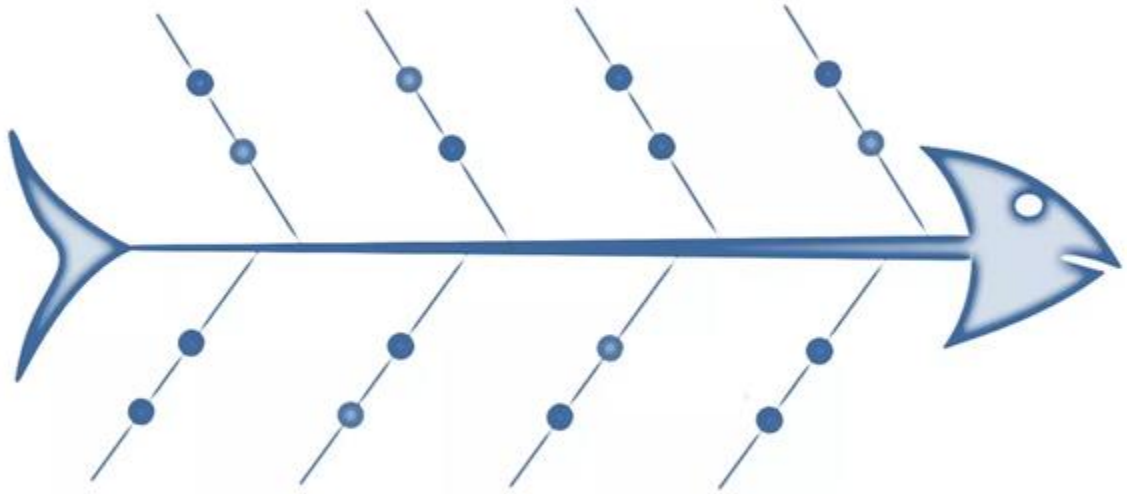

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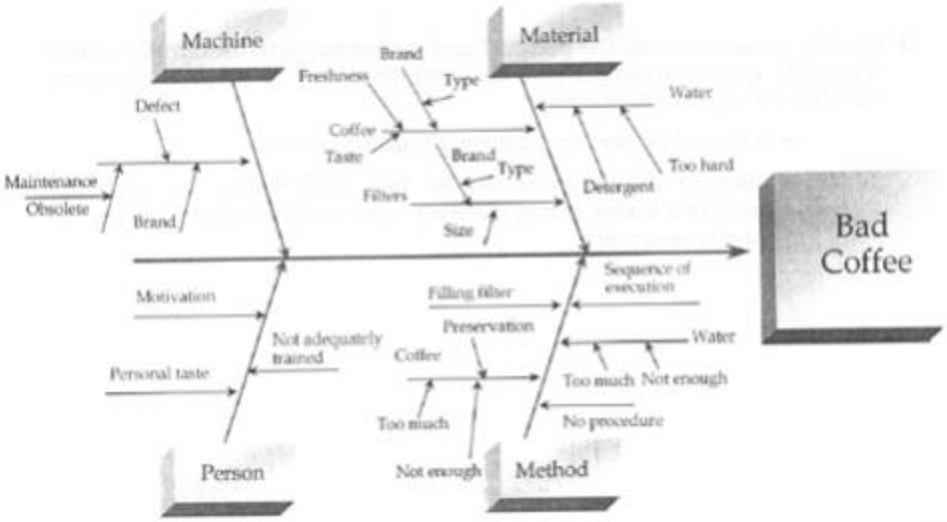
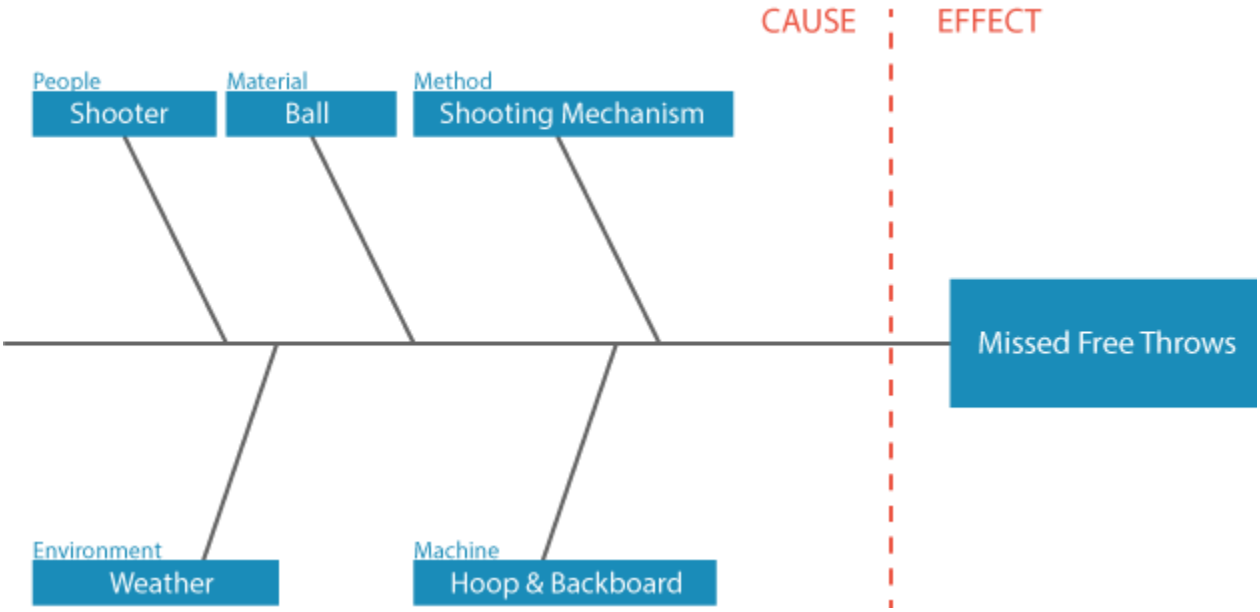
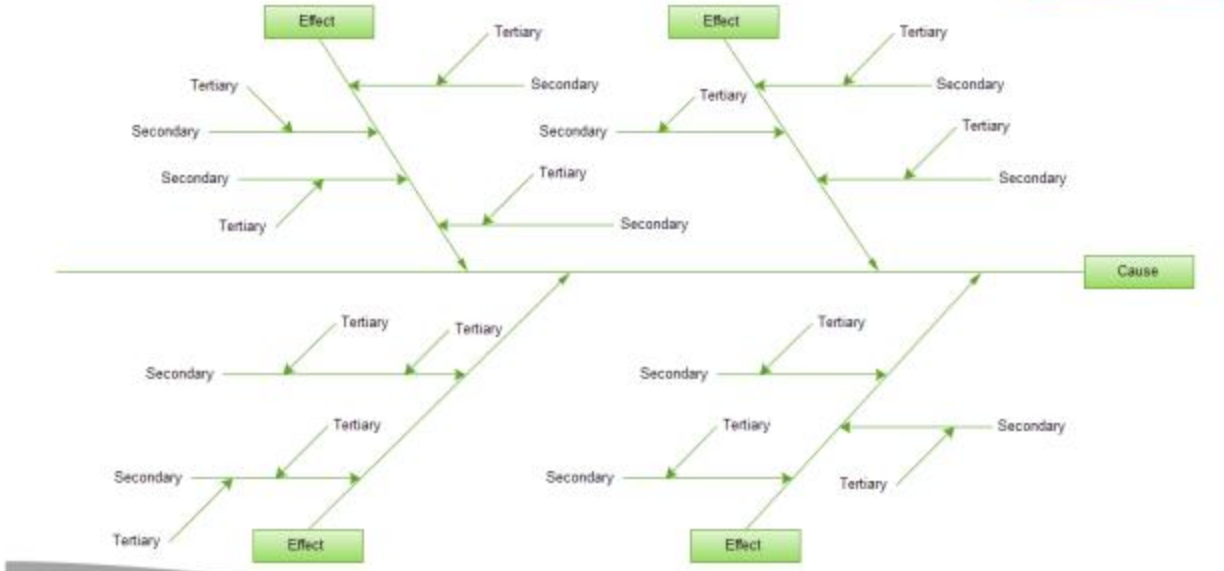
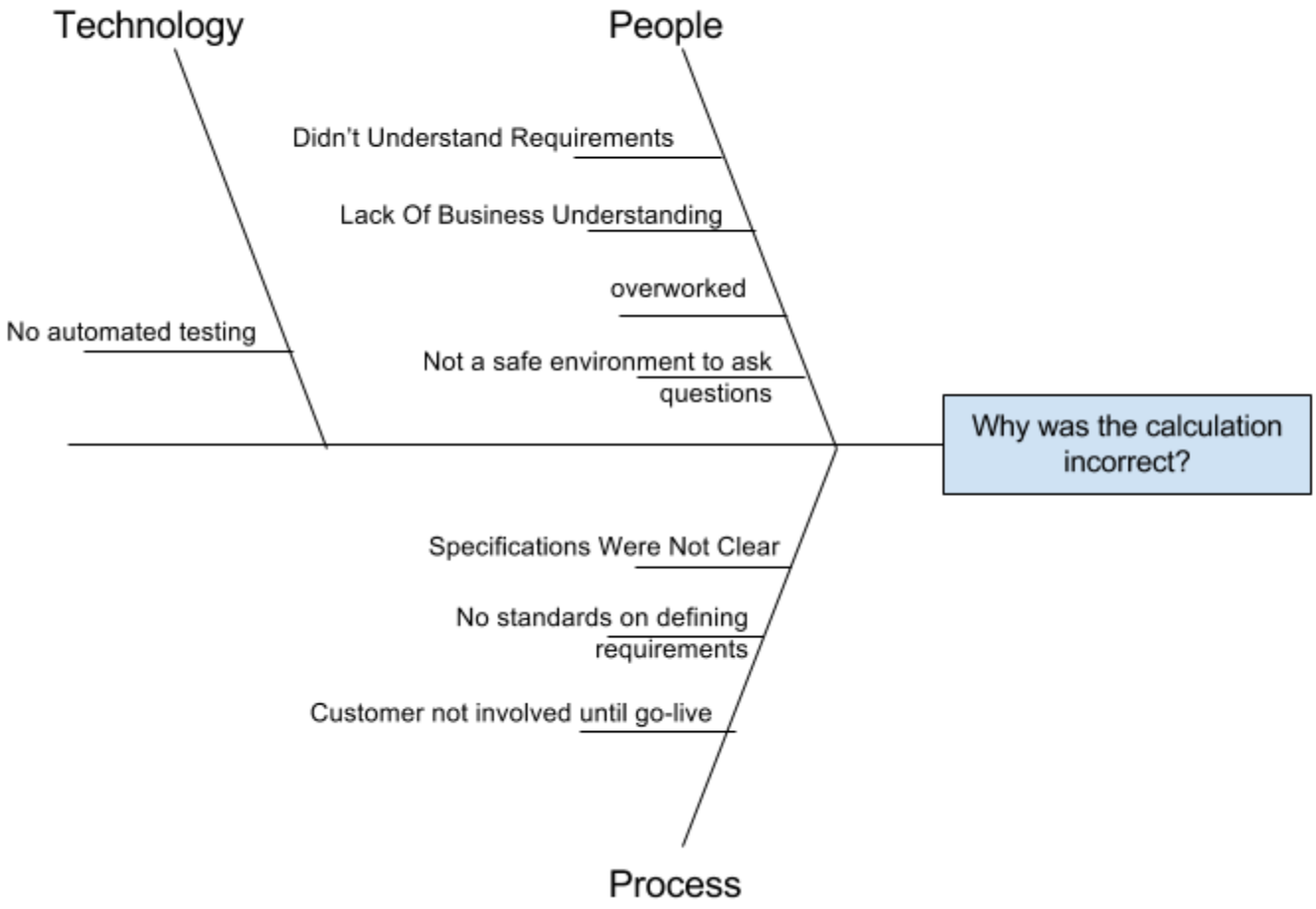

Machine
Material
Person
Method
Bad Coffee
Defect
Maintenance
Obsolete
Brand
Freshness
Brand
Type
Coffee
Taste
Brand
Type
Filters
Size
Water
Too hard
Detergent
Motivation
Personal taste
Not adequately trained
Filling filter
Preservation
Coffee
Too much
Not enough
Sequence of execution
Water
Too much
Not enough
No procedure


CAUSE
EFFECT
People
Shooter
Material
Ball
Method
Shooting Mechanism
Missed Free Throws
Environment
Weather
Machine
Hoop & Backboard

Cause-Effect (Fishbone) Diagram



Defect : Calculation of 2 numbers was not correct